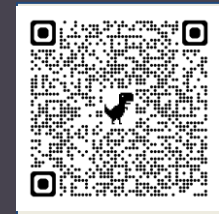


SEND Parent Carer Engagement in Kingston and Richmond June 2026

SEND Parent & Carer Engagement Team

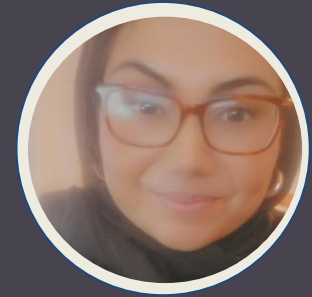
www.kr.afcinfo.org.uk/parentengagement



**achieving
for children**

Farah Ahmad (Richmond)

farah.ahmad@achievingforchildren.org.uk



Sarah Pearce (Kingston)

sarah.pearce@achievingforchildren.org.uk



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What is SEND?

- **Children & Families Act 2014** defines Special Educational Needs and Disability (SEND): A child or young person who has a learning difficulty or disability which calls for special educational provision to be made for him or her.
- 8,000 SEND children in Kingston and Richmond
- E.g. autism, dyslexia, physical disabilities, diabetes etc.
- Specialist schools, Special Resource Provisions
- EHCP 3,000 - SEND Support 5,000 - SENCOs

SEND Parent and Carer Engagement Officers (Kingston & Richmond)

The role has three main strands:

- Reaching out to SEND parents
- Making parent voices heard
- SEND Parent Champions



Reaching out to SEND Parents Carers

- Using data to reach SEND parents to improve awareness of services and support
- Leaflets, Local Offer website and social media
- Work with all partners, e.g. voluntary sector and PCFs
- Emphasis on seldom engaged SEND parent groups
 - Ethnic minority communities
 - Parents with physically-disabled children
 - Parents with children on SEN Support



Co-production with SEND Parents & Carers

- Ensuring voices of parents and carers are heard
- Children and Families Act 2014:
*local government needs to **pay attention to the wishes and feelings of those being worked with,** allow for **participation** on processes and **offer support** so that can happen, and work to achieve the **best possible educational outcomes.***
- Improving co-production processes
- Sharing best practice with colleagues





SEND Parent Champions Scheme: Background

- Coram: National Charity - 48 UK schemes
- Our vision includes:
 - a volunteer in every school community
 - better signposting of services and support
 - a network of support for SEND parent carers
- Training and support provided



Special Educational Needs and Disability (SEND) Register

New customer platform

There's a new way to sign up for our special educational needs and disability (SEND) register!



Why sign up?

- Receive up-to-date information on support
- Give feedback on important services, helping to plan and improve them
- Apply for a disability awareness card (proof of disability & access to concessions, support or assistance)



Top Tips Leaflets

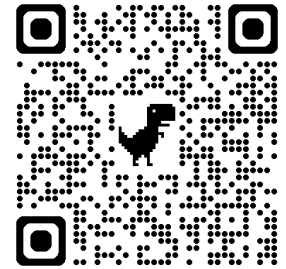
- SENDIASS (SEND Information Advice Support Service)
- SEND Parent Carer Forums
- Short Breaks
- Activity Fund
- Allowances and Benefits



**Support for children
and young people
with special
educational needs or
disabilities (SEND)**



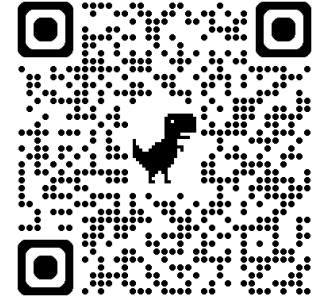
Local Groups



- [Kingston Parent Carer Forum](#) and [Richmond Parent Carer Forum](#)
- Local parent volunteers
- Events for parent carers and children:
 - The Pod - Hawker Centre
 - [SEND Connect - Barnes](#)
- Partners on Co-production



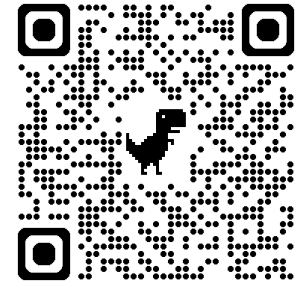
Local Charities



- Parent Carer Support Groups
- Support Groups for Girls, Sibs, Teens
- Activities like drama
- Support for Parent Carers: Therapy, EHCP & DLA advice



Local Charities



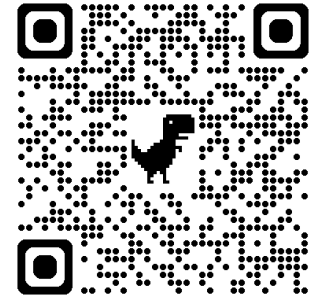
KINGSTON CARERS' NETWORK
Improving the lives of carers in Kingston



- Parent Carer Support Groups
- Wellbeing
- Social activities



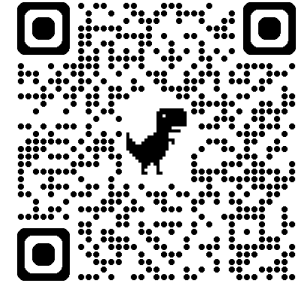
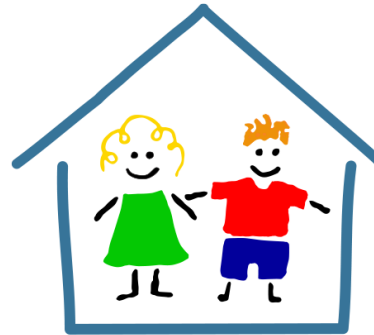
Local Charities



TAG Youth Club

- Based in Ham, but with activities in Ham & Chessington
- Sports activities: climbing, karate, fencing, parkour
- Youth club nights: 8-14 year olds , 14-18 year olds, 18+

Local Charities



Yorda Adventures

Play projects for children and young people with significant learning or complex disabilities and their families.



Shape the future of SENDIASS

Your voice matters!

We are reaching out to parents and carers of children and young people with special educational needs and disabilities (SEND) in Kingston and Richmond.

We need your views to help us shape the future of the Special Educational Needs and Disability Information, Advice, and Support Service (SENDIASS).

What is recommissioning?

Recommissioning is our process for reviewing and redesigning SENDIASS to make sure it is the best it can be for your family. We review the current service to plan how to make it even more effective, accessible, and supportive for parents and carers in Kingston and Richmond.

Your views are absolutely essential to this process

We want to hear your experiences, what works well, and what could be improved. Regardless of your child's needs, you're welcome here, whether you've used Sendiass before or not.

Join our upcoming SENDIASS information and engagement events

We are holding a series of sessions to share information, gather your feedback, and ensure your priorities are central to the new service design. All sessions will focus on providing information and advice on special educational needs and disabilities.

Session type	Date and time
In-person: Kingston Moor Lane, Chessington KT9 2AA	Monday 29 June, 10am to 12pm
In-person: Richmond The White House Family Hub, Hampton TW12 3RN	Tuesday 6 July, 10am to 12pm
Online: daytime	Tuesday 7 July, 10am to 12pm
Online: evening	Wednesday 1 July, 7pm to 8.30pm

Parking is available. Refreshments will be provided. We look forward to seeing you at one of these vital sessions.

Please RSVP using the [Google form](#) to confirm your attendance.

Any additional comments or questions please email

farah.ahmad@achievingforchildren.org.uk

For more information, please visit the [AfC Local Offer](#)



[Google Form to sign up](#)

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SEND Parent & Carer Engagement Team

www.kr.afcinfo.org.uk/parentengagement



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for children**



SEND Parent Champions Scheme Wins

- Coffee mornings and SEND coffee walks
- Supported 100+ SEND parents
- SEND groups 200+ participants
- Board member at Kingston Hospital
- Establish members with PCF
- Helped SENCOs and schools
- Outreach in the community
- Focus groups
- Award winners




SEND Parent Champions Scheme

We need your help!



- Contact us for further information
- Please share with other SEND parents

- To sign up: 

- To make a referral to our team:



SEND Parent Champions Scheme Feedback



“I really enjoy working as a Parent Champion - it has given me strength when I needed it the most and helped me stay better informed, I hope other send parents get to meet or become one.”

2025 SEND Parent Champion

**To refer to the SEND
engagement
team:**



To sign up as a Champion:



To get in touch with me:

